

M.Lib.I.Sc. 1st Semester Examination, 2023

**MASTER OF LIBRARY AND
INFORMATION SCIENCE**

Management of Information Systems and Services

PAPER – MLI-106

Full Marks : 50

Time : 2 hours

Answer all questions

The figures in the right hand margin indicate marks

*Candidates are required to give their answers in
their own words as far as practicable*

GROUP – A

Answer any four of the following questions : 5 × 4

- 1. Mention the criticism of 'Classical Management Theory'.**

2. Explain the needs for 'Organisational Change'.
3. Discuss, in brief, the basic ideas of Johari Window model.
4. Describe the benefits of implementing 'Management by Objectives' in an organization.
5. What do you mean by 'Leadership' ? Discuss any one theory of 'Leadership' known to you. 2 + 3
6. Give an overview of 'Critical Path method'.

GROUP - B

Answer any **two** of the following questions : 10×2

7. Mention causes of conflicts generally found in an organization. Discuss different measures to be taken to resolve organisational conflict. 4 + 6

8. What do you mean by 'Management Information System (MIS)' ? Discuss the steps to be followed for proper implementation of MIS in an organization. 3 + 7
9. Describe the underlying factors in development of 'Modern Management Theory'. Mention the contribution of 'System Theory' in this context. 5 + 5
10. Discuss the contribution of Abraham Maslow towards the 'Theory of Motivation'.

[Internal Assessment — 10 Marks]
