

MCA 1st Semester Examination, 2013

ORGANISATIONAL STRUCTURE

PAPER—MCA-102

Full Marks : 50

Time : 2 hours

Answer Q. No. 1 and any two from the rest

The figures in the right-hand margin indicate marks

Candidates are required to give their answers in their own words as far as practicable

Illustrate the answers wherever necessary

1. Answer any *three* of the following : 5 × 3
- (a) Differentiate between line and staff function of management.
 - (b) Explain the matrix structure of an organization.
 - (c) Briefly explain the trait theory of leadership. What is the drawback of this theory ?

(Turn Over)

(2)

- (d) What are the characteristics of organizational culture ?
- (e) Briefly explain Abraham Maslow's hierarchy of needs.
- (f) How does Human Resource theory become an important part of Neo-classical organizational theory ?
2. What do you mean by Organizational Behaviour? Discuss the importance of organizations in our society and business world. 3 + 7
3. How do you define motivation ? Explain Fredrick Herzberg's two-factor theory of motivation. How had it been criticized ? 2 + 6 + 2
4. Discuss the steps of rational decision making process. Under what conditions is it applicable ? 6 + 4
5. Discuss different ways in which modern organizations can respond to globalization. 10

[*Internal Assessment : 10 Marks*]
