

2010

MASTER OF BUSINESS ADMINISTRATION

[Third Semester Examination]

(Industrial Relations)

[Specialisation : *Human Resource Management*]

PAPER—HR 306

Full Marks : 100

Time : 3 hours

The figures in the right-hand margin indicate marks

Candidates are required to give their answers in their own words as far as practicable

Illustrate the answers wherever necessary

**Write the answers to questions of each Half
in separate books**

(Turn Over)

(2)

FIRST HALF

[Marks : 50]

1. Answer any *four* questions : 5 x 4
- (a) Discuss the perspectives of Industrial Relations.
 - (b) State the relationship between Industrial Relations and the state.
 - (c) Write short note on 'The Trade Union Act, 1926'
 - (d) Can effective Industrial Relation be a change-agent for the organisation ? Justify your answer.
 - (e) Discuss productive Bargaining with an example.
 - (f) Has Technological change got an impact on Industrial Relation ? Justify your response.
2. Answer any *two* questions : 10 x 2
- (a) Discuss in detail the legal framework of IR. 10

(3)

- (b) What are the roles of three parties of I.R ? 10
- (c) What is grievance ? State the procedures of grievance management. 3 + 7

[*Internal Assessment* : 10 Marks]

SECOND HALF

[*Marks* : 50]

3. Answer any *four* questions : 5 x 4
- (a) Discuss the factors of Industrial Relations.
- (b) Discuss the ways of achieving Industrial Peace.
- (c) Discuss the importance of positive discipline.
- (d) State the process of giving 'charge sheet'.
- (e) State the difference between strike and lockout.
- (f) State the outlines of Trade Union activities in Indian industries.