

2018

M B A

2nd Semester Examination
HUMAN RESOURCE MANAGEMENT

PAPER—MBA-202

CODE-9

Full Marks : 100

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

1. Answer any *eight* questions of the following : 8×5
- (a) Define the term 'human resource management'.
 - (b) Mention the objectives of human resource management.
 - (c) What do you mean by 'human resource planning'?

(Turn Over)

- (d) Mention any five limitations of HRP.
- (e) Distinguish between training and development.
- (f) Write a note on 360 per formance appraisal.
- (g) Mention any five advantages of internal sources of recruitment.
- (h) Explain the concept of potential evaluation.
- (i) What are the advantages of 'on the job' training.
- (j) What is occupational disease? Give example.
- (k) Distinguish between 'intramural' and extramural' employee welfare with example.
- (l) What is potential appraisal? How does it differ from performance appraisal?

2. Answer any *four* questions : 4×10

- (a) Discuss various types of bias in performance evaluation process.
- (b) Describe operational areas of HR manager.

- (c) Distinguish between personnel management and human resource management.
- (d) Mention any five provisions relating to employee welfare as per Factories Act, 1948.
- (e) Describe various off the job training methods.
- (f) Define performance appraisal. Discuss the uses of performance appraisal.

[Internal Assessment : 20 Marks]

C/18/MBA/3rd Sem. / HR-302

TB-350